

Overview: Project Management in Vietnam

Lecture: Modern Project Management in ICT

Prof. Dr. Harald Wehnes



HUST Mar 2020

Agenda

- 1. Large-size historical projects in Hanoi (result, duration, costs)
- 2. Large-size actual projects in Hanoi (result, duration, costs)
- 3. Large-size historical projects in VN (result, duration, costs)
- 4. Large-size actual projects in VN (result, duration, costs)
- 5. Industry sectors where project management is applied in VN
- 6. VN portals with job offers for project managers
- 7. VN universities that offer project management (degree) courses for students
- 8. Books about project management in Vietnamese
- 9. Skills of project managers (analyze some pm job offers)
- 10. PM organizations and groups in VN
- 11. Tools for project work
- 12. Tools for virtual communication







HANOI MUSEUM

TEAM 1:

DANG QUANG ANH 20176632

NGO DUC ANH 20176631

NGUYEN HOANG ANH 20160132

TRAN HUY ANH 20176633

PHUNG LAM NGOC BOI 20160382

NGUYEN THI CAN 20176635

I. HISTORY

- Location: 5B Ham Long, Hoan Kiem, Ha Noi. Constructed in 1982.
- The collection is divided into 3 zones: Historical nature, Before the August Revolution and After the August Revolution (1945).



II. ABOUT THE PROJECT

- Location: Pham Hung, Cau Giay, Ha Noi.
- Purpose: In commemorating the Millennial Anniversary of Hanoi (2010).
- Cost: 2,300 billion VND ~ 100 million Dollars.
- Duration: 19 / 05 / 2008 06 / 10 / 2010.
- Contractors: Management Board of Hanoi Museum in collaboration with GMP-ILAG (Germany)

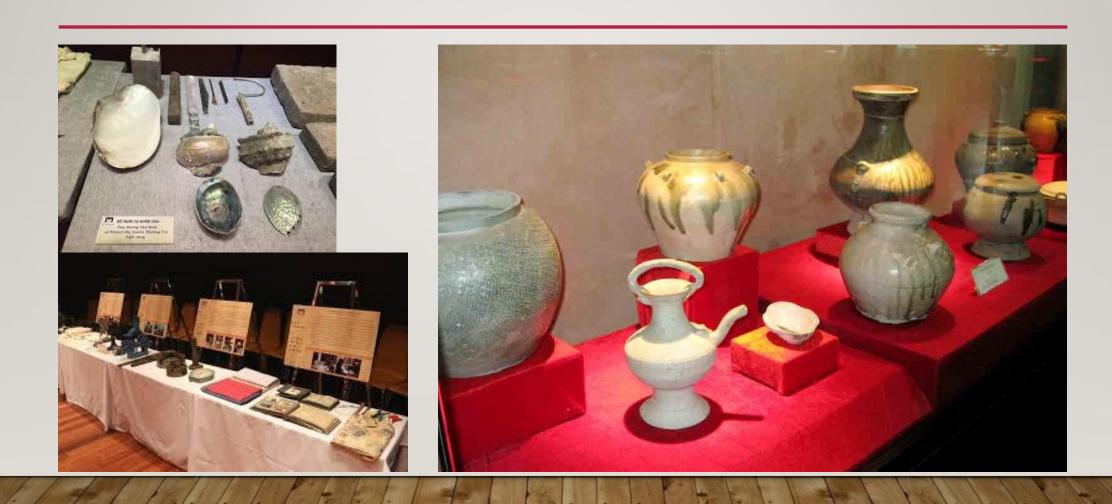
III. RESULT

- Net area: 53,963 m2 (12,000 m2 first floor; 30,000 m2 roof). 6 floors: 4 on the ground, 2 underground. Overall design is an inverted pyramid.
- Height: 30.7m
- Currently housing more than 50,000 ancient artifacts, especially ~7,000 rare antiques.
- The collection contains artifacts from several Vietnamese dynasties, with samples from ancient China and Japan.

III. RESULT



III. RESULT



IMPERIAL CITADEL OF THANG LONG

TEAM 1:

DANG QUANG ANH 20176632

NGO DUC ANH 20176631

NGUYEN HOANG ANH 20160132

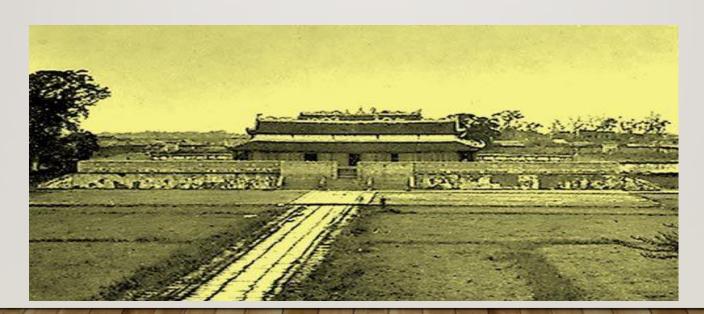
TRAN HUY ANH 20176633

PHUNG LAM NGOC BOI 20160382

NGUYEN THI CAN 20176635

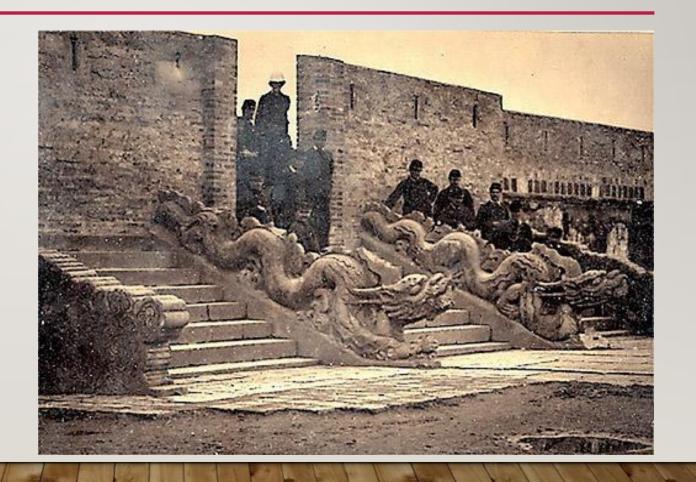
I.HISTORY

• In 1010, Dai La (now is Hanoi) was chosen as the new capital of the country by King Ly Thai To in Ly Dynasty (1009 – 1225). Shortly after moving the capital, Imperial Citadel of Thang Long was built and finished in early 1011.



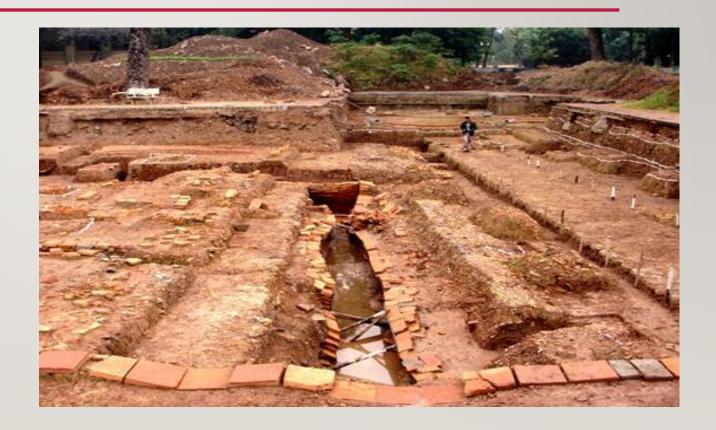
I.HISTORY

 Kinh Thien Palace: was built in 1428 during the reign of King Le Thai To and completed in the reign of King Le Thanh Tong



II.KINH THIEN'S EXCAVATION II.1DURATION

Starting time: 2017



II.KINH THIEN' S EXCAVATION II.2 RESULT

Cultural layer:



Ánh 19: Chi tiết móng cột kiến trúc Trần KT.03



Ánh 20: Dấu tích đường hoa chanh thời Trần





II.KINH THIEN' S EXCAVATION II.2 RESULT

• Relics: earthenware, pottery, wooden structures, metal ware





LONG BIEN BRIDGE

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I. HISTORY OF LONG BIEN BRIDGE

- The Long Bien Bridge was constructed from 1989 to 1902 during French's occupation of Viet Nam.
- The Long Bien Bridge was opened in 1903 to service of transportation.
- Location: across the Red river and connect Long Bien district and Hoan Kiem district.



- Architecture: the architects Daydé & Pillé of Paris.
- Total construction money: 6.200.000 franc.
- Long Bien bridge has meaningful of history in Vietnam.



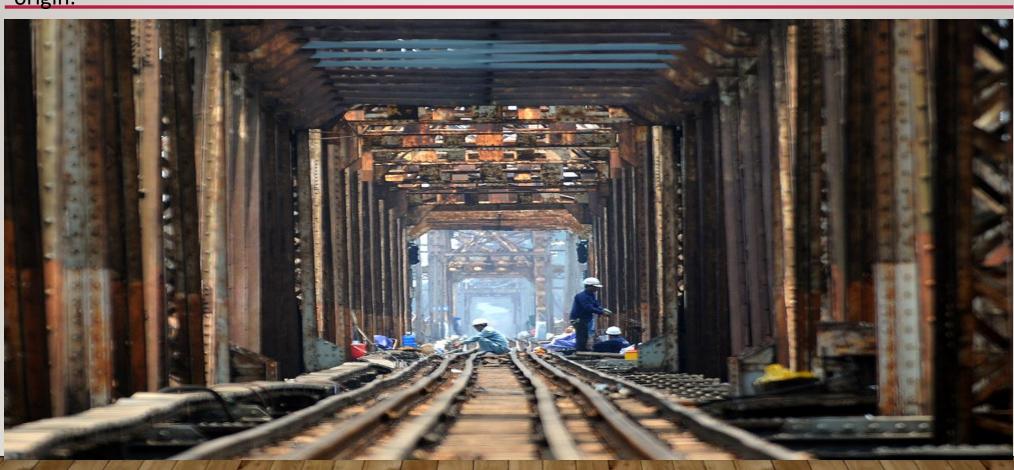
II. PROJECT OF LONG BIEN BRIDGE RESTORATION.

- Starting-time:

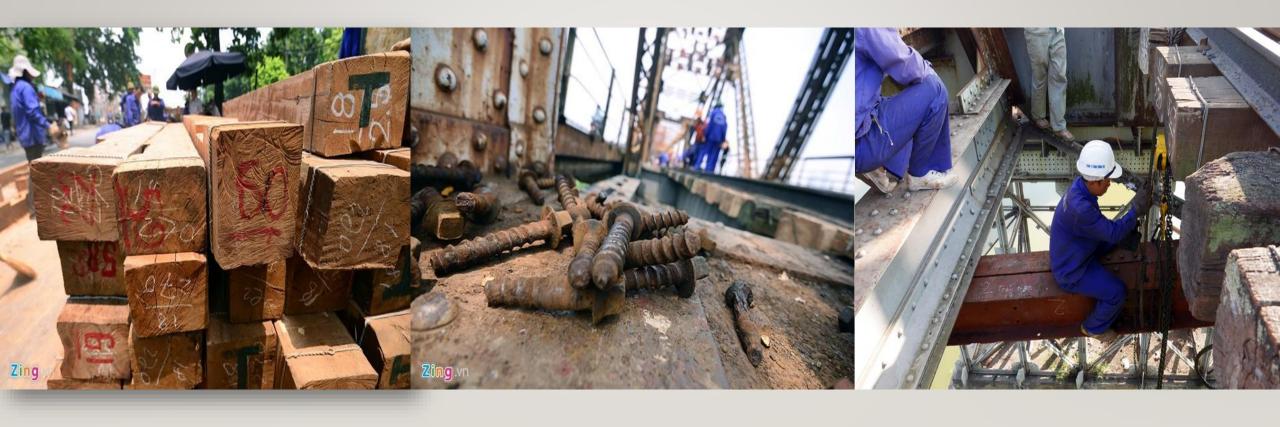
4/2015 - Ending-time:

11/2015e: keep the shape and structure as

origin.

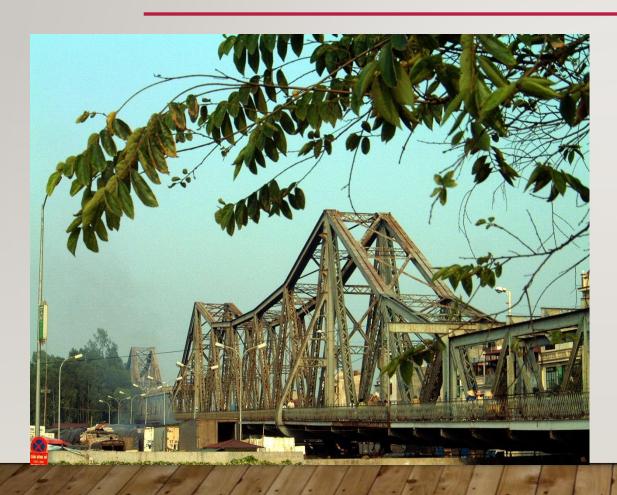


- Total money: 300 billions VND ~ 13USD.
- Repaint bridge, replace all railways and crews, the pillars also were fixed.
- The workers must have high skills by Vietnam Railway Corporation.



III. AFTER RECONSTRUCTION.

- Become place must be visited in Ha Noi.
- One of the oldest historical site in Viet Nam.
- Become a very special destination for tourists.





HANOI LARGE SCALE PROJECTS

GROUP 2

PRESENTER:

LE MANH DUC

NGUYEN TIEN DUNG

LE NGUYEN DUNG

OTHER MEMBERS:DO HUU DUC

TRAN VAN DUC

TRAN DUC CONG

CONTENT

- 1. Overview
- 2. Kaengnam Landmark 72
- 3. North Korea United States Hanoi Summit
- 4.F1 Vietnam Grand Prix

OVERVIEW

- First time in Vietnam
- Location: Hanoi
- Showing the integration morale of Ha Noi
- Great chance for Vietnam to promote country's image and attract visitors







KEANGNAM LANDMARK 72

- 350-metre high highest in Hanoi, 35th in the world
- Base area: around 46.000 m²
- 72 floors, with 5 star Intercontinental hotel, offices, entertainment center and 1000 apartments
- Symbol of economic development
- Cooperate with South Korea company: Keangam
 Enterprise



KEANGNAM LANDMARK 72

- 6/2008: Contract signed for build Landmark 72
- 10/2008: Start constructing the

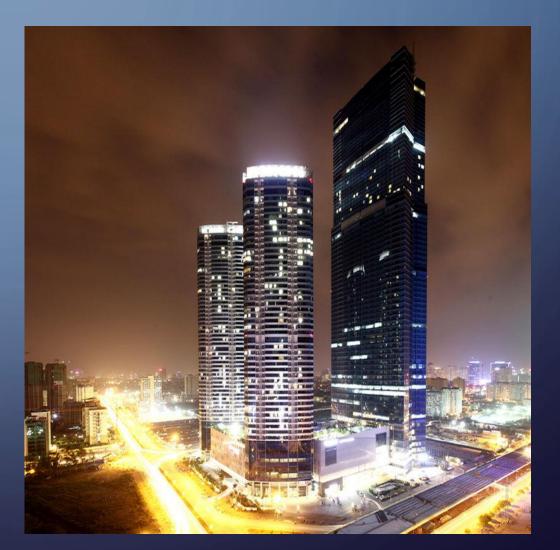
building

- 12/2011: Finish building Landmark 72
- 5/2012: Official open



KEANGNAM LANDMARK 72

- Investment from Keangnam Enterprise:
- ❖ 550 million USD from the company
- Bank loan: 510 million USD
- Total: 1.05 billion USD





DPRK-USA Hanoi summit

DURATION

- February 5, 2019, President Trump announced that the summit would take place on February 27 in Vietnam.
- February 14: start preparations and this work will be completed within 10 days
- February 22: Job review
- February 27 (First day): President Trump also met with Vietnamese Prime Minister Nguyen Xuan Phuc on February 27. At the Metropole Hotel in Hanoi, Trump and Kim had a one-on-one meeting for 30 minutes. They begin the summit at 6:30 pm local time
- February 28 (Second day): After the press conference, the two leaders continued to have a private meeting. and no further meeting as scheduled.

COST



- □ Human souces
- infrastructure
- media
- □ other

TOTAL: 20m dolar

RESULT

- No agreement was reached, although the two leaders were quite warm to each other
- However, this is a step to build a good relationship, although it is a long journey ahead
- Journalists come to travel and spread Vietnam's image to the world at no charge.
- Fulfill big orders like buying a plane.
- Improve relations with the two countries.



Timeline

11/2018: Official report of hosting

03/2019:

Building race track

10/2019: Announce

sponsor

12/2018: Choose racing track location

07/2019: Start selling ticket

02/2020:

Finish building infrastruture





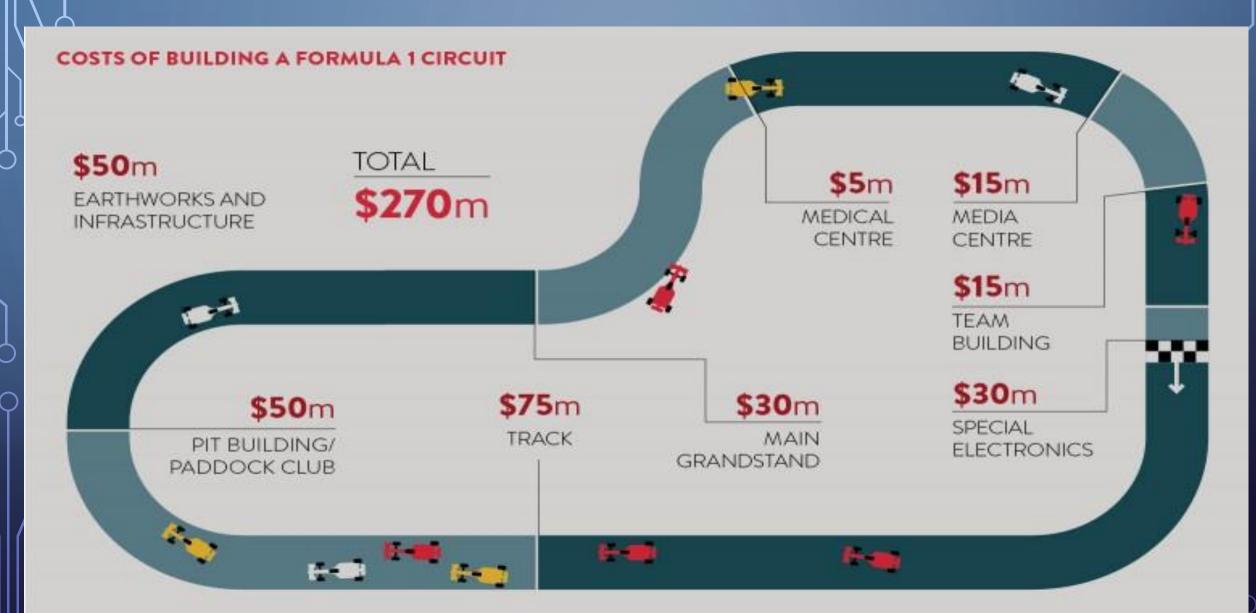


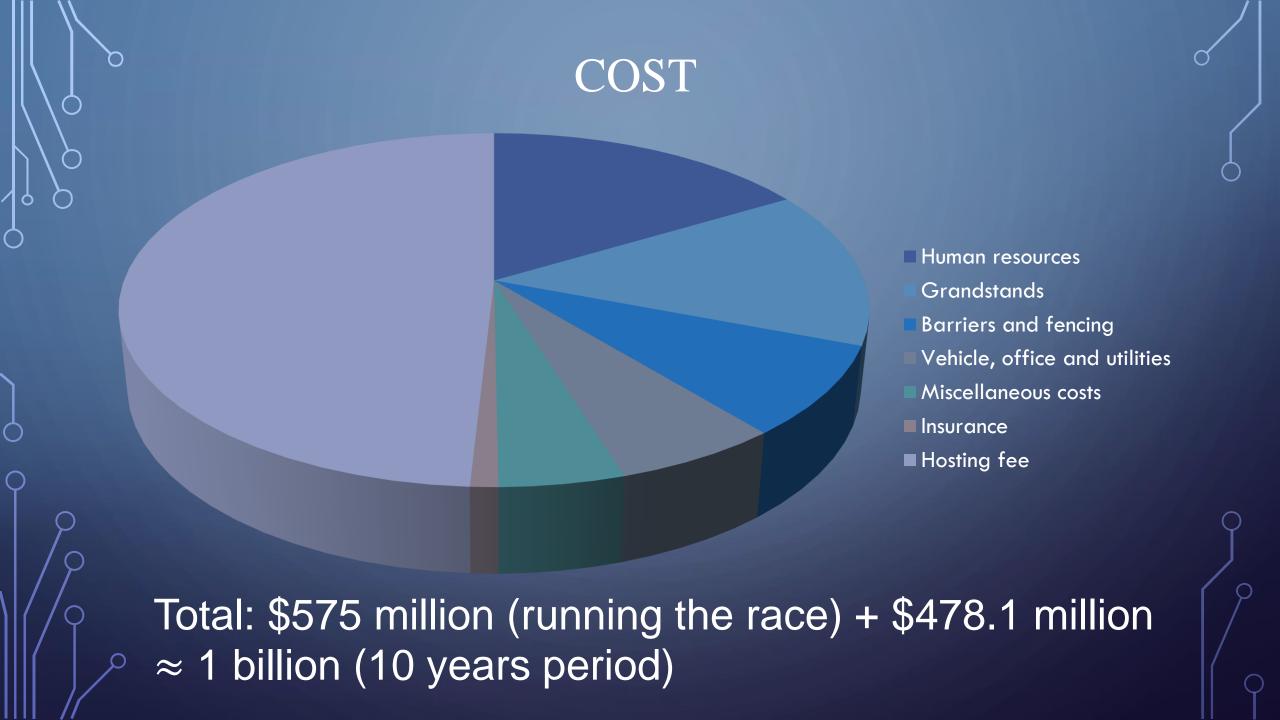












THE MOST UNIQUE RACING ROUTE



- THE RACE HAS A TOTAL LENGTH OF 5,607 KM, WITH 23 CORNERS AND IS INSPIRED BY MANY FAMOUS F1 RACETRACK IN THE WORLD, IS ONE OF THE MOST MULTI-CORNER RACE IN THE WORLD.
- IN PARTICULAR, THE TRACK HAS A STRAIGHT LINE OF UP TO 1.6 KM (LONG STRAIGHT) THE LONGEST IN THE WORLD, WHERE RIDERS CAN REACH A MAXIMUM SPEED OF 335 KM / H.



- The grandstands are named after the most iconic places and cities of Vietnam, with the order stretching from the
 North to the South: Thang Long, Hai Phong, Ha Long, Hue Matrix One, Da Nang Stands, Nha Trang, Saigon, Can Tho, Phu Quoc. The names were also chosen based on the characteristics of the bends at the venue of the stands.
- The representative of the organizer of the Vietnam Grand Prix (VGPC) said that all the cultural features integrated into the race are to represent the country and people of Vietnam, creating an unique impression of the race and spreading those values to international friends.

ECONOMIC IMPACT

- With over 4.1 million live followers, this is an extremely attractive tournament and a better opportunity to promote the brand and attract international tourists.
- ✓ The number of tourists coming to Vietnam will
 increase, the airlines will benefit, the demand for
 hotels, dining, taxis, shopping, services,...in Hanoi will
 increase in the days of the event.
- F1 race will also stimulate new investment in urban areas with investment in repairing and upgrading roads on the race in particular and related routes in general.



Large-size historical projects in Vietnam

Team 3:
Phan Đại Dương
Vũ Khắc Dương
Nguyễn Trường Giang
Trần Đức Dũng
Trương Đức Dũng
Ngô Hoàng Dương



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01 Overview

O2 DURATION OF CONSTRUCTION

O3 COST OF CONSTRUCTION

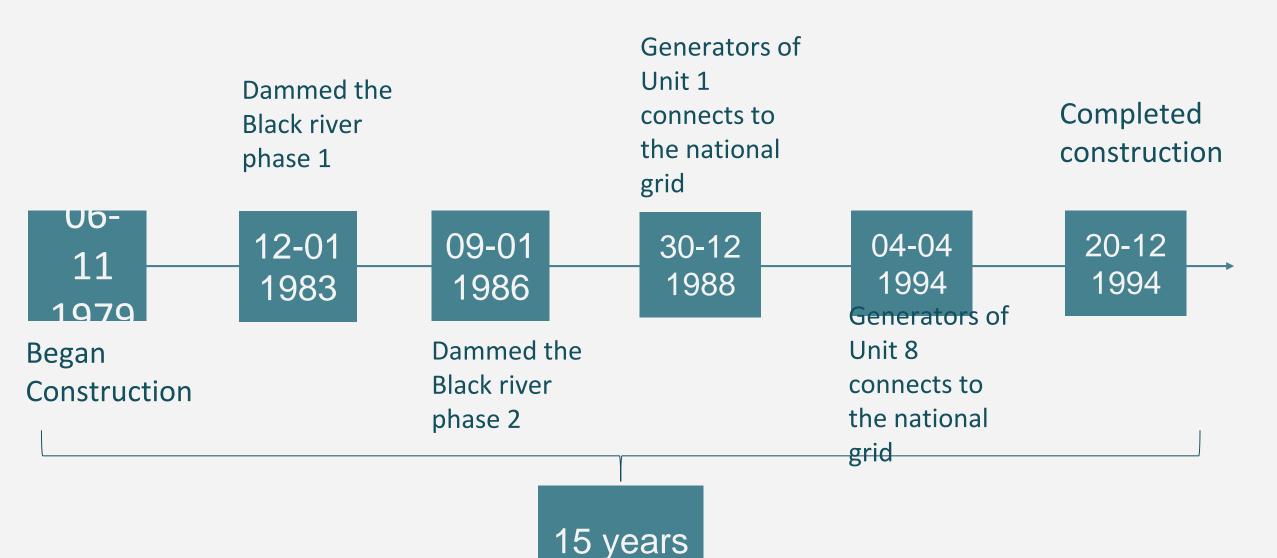
RESULT

Overview

- Built in Hòa Bình province, land on Black River (Đà river)
- Largest hydroelectric plant in Vietnam and South East Asia from 1994 to 2012
- It measures 128 m (420 ft) in height, and 970 m (3,182 ft) in length



CONSTRUCTION TIMELINE



WHAT DID IT COST?



1.5 Billion USD (1996)



- 168 deaths (11 Russian experts and 157 Vietnamese)
- 11141 households, ~89720 people, were relocated
- 13 thousand ha of land being submerged

WHAT ARE THE RESULTS?





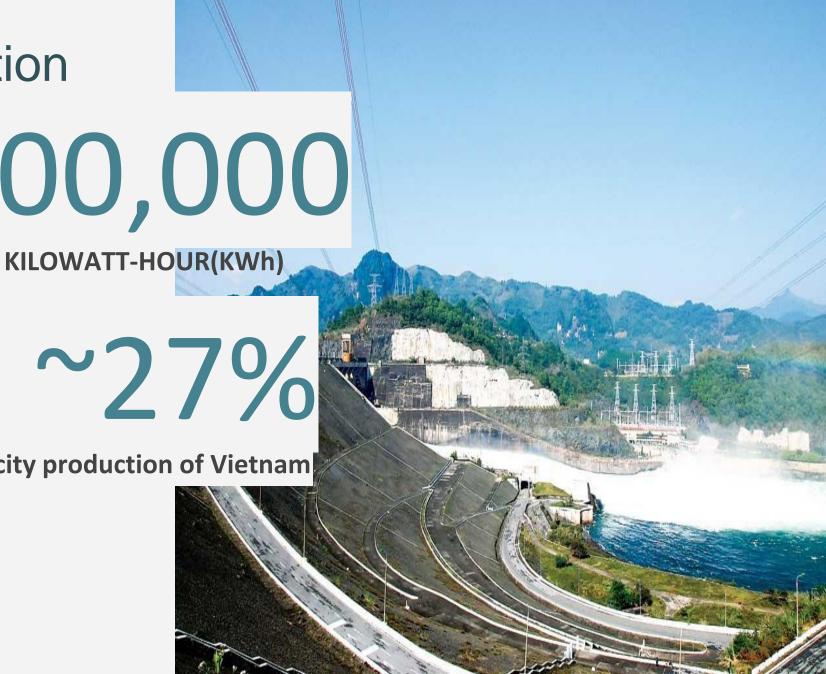


Electricity generation

8,160,000,000

~27%

Electricity production of Vietnam







Overview

- The longest tunnel in South East Asia at 6.28 km
- Lies on Highway 1 between the two cities of Da Nang and Hue
- The Hai Van Pass has long been regconized as a major bottleneck

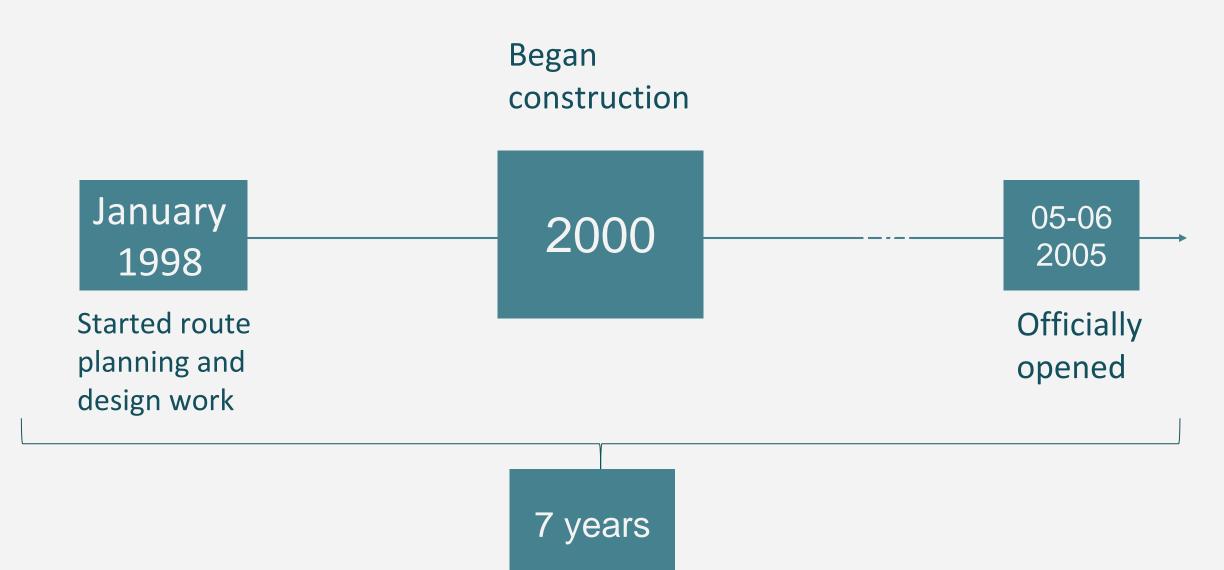


Total cost

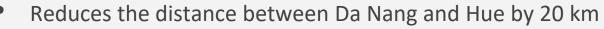
> 127,000,000 USD



Duration of construction



RESULT



 Saves between 30 minutes and an hour on traveling times over the old Hải Vân Pass route







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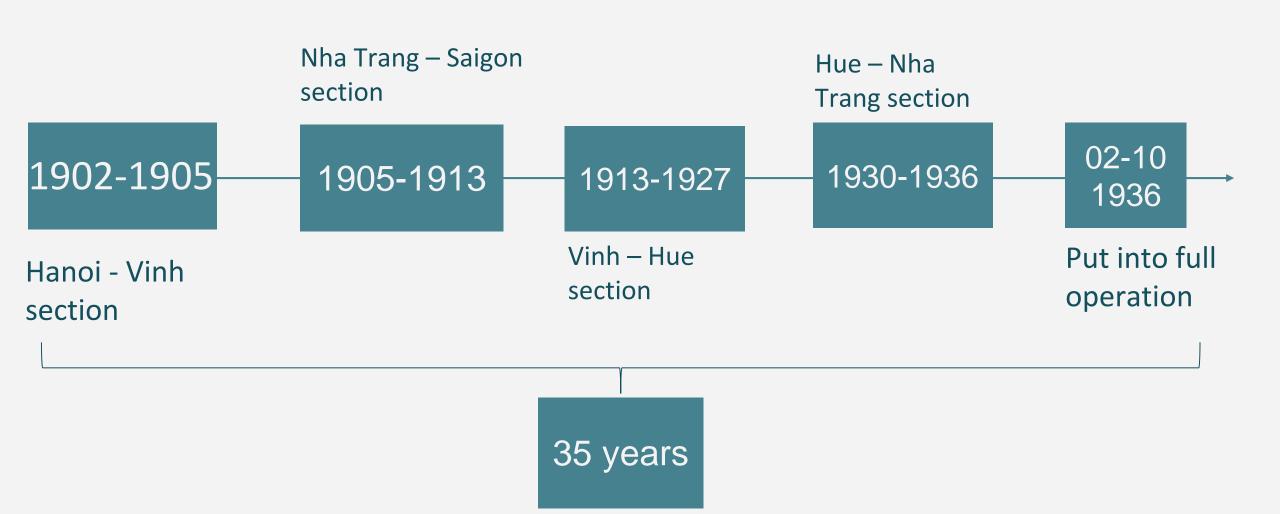
Overview

- North-South railway, or Thong Nhat railway is the principle railway line serving the country of Vietnam
- Starting from <u>Hanoi</u> and ending in <u>Ho Chi Minh City</u>
- Was established during French colonial rule
- Trains travelling this line are sometimes referred to as the Reunification
 Express



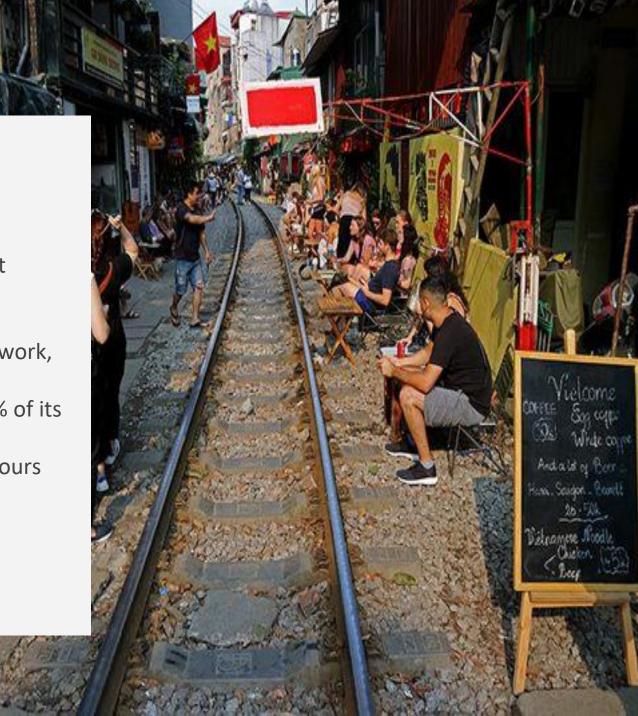


CONSTRUCTION TIME



RESULT

- Important role in reviving the North's economy and the fight against the American resistance in the South
- Length: 1726 km (from Ha Noi to Ho Chi Minh City)
- In 2005, there were 278 stations on Vietnamese railway network, of which 191 were located along the North-South line
- As of 2007, 85% of the network's passenger volume and 60% of its cargo volume was transported along the line
- Travel from Hanoi to Ho Chi Minh City takes more than 30 hours



Reference

- vi.wikipedia.org/wiki/Đường_sắt_Việt_Nam
- http://www.thuydienhoabinh.vn/
- vi.wikipedia.org/wiki/Nhà_máy_thủy_điện_Hòa_Bình
- en.wikipedia.org/wiki/Hải_Vân_Tunnel

Overview: Large-size actual projects in Vietnam

Lecture: Modern Project Management in ICT

Prof. Dr. Harald Wehnes





Large-size actual projects in Vietnam

Team 4:

- ANAGIPURA THARIKA GIMHANI 20180289
- Kim Trung Hieu 20161515
- Đỗ Thu Hà 20161213
- Nguyễn Hoàng Hải 20161295
- Nguyễn Minh Hiếu 20161542
- Nguyễn Minh Hiếu 20172545







CONTENT

- I. The floating solar power plant (Kim Trung Hieu)
- II. Now Food delivery App (Do Thu Ha)
- III.Grab Transport App (Nguyen Hoang Hai)



CONTENT

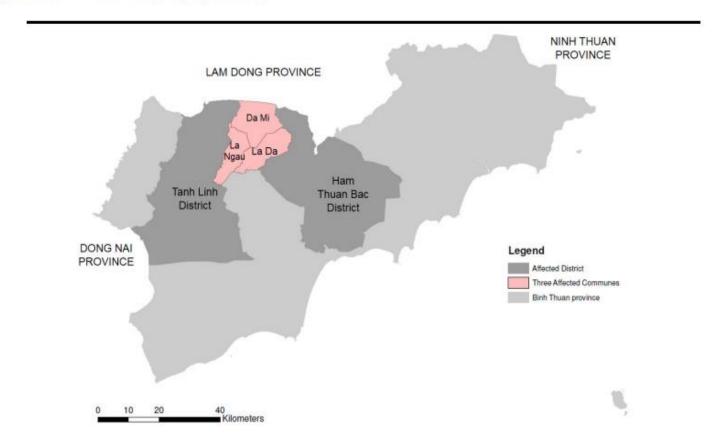
- I. The floating solar power plant (Kim Trung Hieu)
- II. Now Food delivery App
- **III.Grab Transport App**

Overview

- ► The project of floating solar power plant on Da Mi reservoir
- ▶ DHD planned to install a 47.5 MWp floating solar photovoltaic of Da Mi hydro power plant in Binh Thuan province, Vietnam.
- ► Located in Tanh Linh and Ham Thuan Bac Districts in the Province of Binh Thuan, approximately 220 km north-east of Ho Chi Minh City.

Overview

Figure I.1 Location of project area



Source: ERM



Duration

- ► The schedule is designed for 3 years period
- ➤ Starting from 2018, ideally prior to construction phase commencement
- ▶ June 30, 2019, Successful synchronized with the national power grid in phase 1.
- Figure VII.1 LRP Implementation Schedule

LRP general timeline	Ĺ	2018					2019											2020											2021												
	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	5	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul.	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	7	Aug	Sep	Oct	Nov	Day
Consultation and Disclosure with Local authority and partners																																									
Consultation and Disclosure with DPAP representatives								1024																																	I
Detailed execution plan for each project under LRP																																									
Professional scholarship and job seeker support project																																									
Local recruitment project																								V.																	
Small-scaled agriculture support project																																				İ					

Result

- ► May 27, 2019, DHD organized energizing the project of floating solar power plant on Da Mi reservoir in phase 1.
- ► The first phase of the project with a capacity of 20.5 MWp has been successfully synchronized with power system earlier than planned schedule (June 30, 2019)
- ► Planning on expanding the project



Cost

- ► Phase 1, \$65 million
- ▶ \$37 million loan agreement from Asian Development Bank
- ▶ Da Mi hydropower reservoir has the potential for developing solar power with a total capacity of up to 300MWp.



Reference

- ► Proposed Loan and Administration of Loans Da Nhim Ham Thuan Da Mi Hydro Power Joint Stock Company Floating Solar Energy project (Viet Nam)
- https://en.evn.com.vn/d6/news/DHD-completed-the-project-of-floating-solar-power-plant-on-Da-Mi-reservoir-66-163-1485.aspx
- https://www.renewableenergyworld.com/2019/10/07/adb-financing-first-large-scale-floating-solar-pv-in-hydro-reservoir-in-viet-nam/





CONTENT

- I. The floating solar power plant
- II. Now Food delivery App (Do Thu Ha)
- **III.Grab Transport App**



NOW-Foody

Duration:

- Foody.vn was founded in August 2012 by Dang Hoang Minh.
- 2015: Foody also launched delivery service Deliverynow.vn.
- In 2016, Deliverynow.vn officially changed its name to Now.vn and became a member of the social network to evaluate and share food locations of Foody.vn









NOW-Foody

Costs:

- Now/Foody has been invested by Sea (Singapore-based technology company)
- In 2017, Sea acquired 82% of Foody's shares for \$ 64 million, similar to nearly VND 1500 billion.





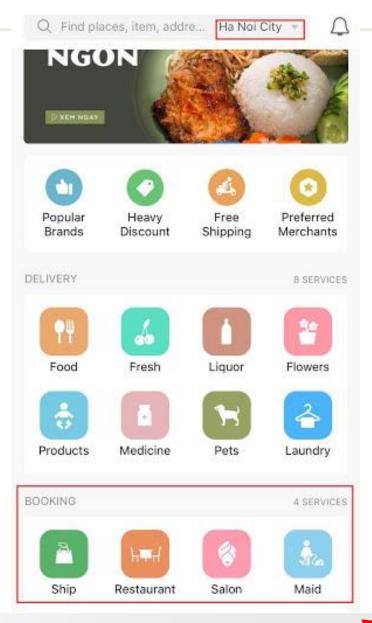


NOW-Foody

3. Result:

Product:

- Food: food and drink delivery
- Fresh: fresh food, frozen food, fruits
- Liquors: wine and beer
- Flowers: order flowers for the party
- FMCG: beauty and health items, mom and baby
- Medicine: medicines, functional foods
- Maid: hourly housemaid service
- Laundry: laundry service, shoes received and delivered home







NOW-Foody

Foody / Now business results (billion VND)

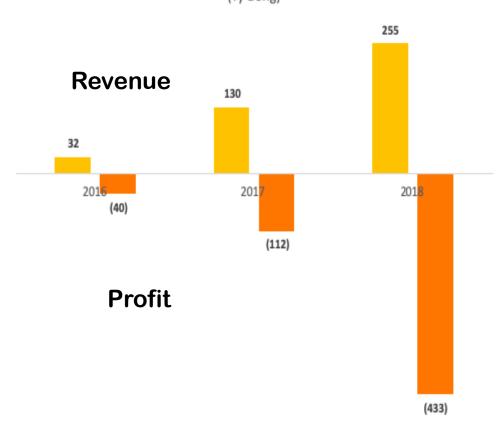
3. Result:

▶ Service charge:

- Now is charging a 20% fee for all restaurant and restaurant partners,
- Some restaurants will be lower or no charge, especially sidewalk restaurants, which do not have premises.

http://netnews.vn/Grab-Food-ham-nong-mang-giao-do-an-day-muc-lo-cua-Now-tang-gap-4-len-432-ty-chi-sau-1-nam-kinh-doanh-6-0-1981665.html

Kết quả kinh doanh của Foody/Now









NOW-Foody

Mua Now Credits

Đóng

Bắm "Tiếp tục" để thực hiện Thanh toán qua Ngân hàng

Điều kiện sử dụng dịch vụ





Sử dụng Mobile Banking hỗ trợ VNPAY^{GR}



3. Result:

- ► The method of payment:
 - Cash on delivery (COD)
 - Pay via Debit / Credit VISA / MASTER / JCB cards
 - Payment via domestic ATM card
 - Pay via AirPay Wallet (AirPay e-Wallet)
 - Pay via Now Credits

https://techbike.vn/threads/now-credits-la-gicach-nap-tien-va-sudung.4760/#lg=attachment5104&slide=0



Reference

- https://edu2review.com/news/kinh-doanh/hanh-trinh-vuot-kho-cua-ong-chu-foodyvn-838.html
- https://www.nowpos.vn/bai-viet/phan-mem-quan-ly-ban-hang-foodpos-va-deliverynow
- https://cafebiz.vn/grab-food-ham-nong-mang-giao-do-an-day-muc-lo-cua-now-tang-gap-4-len-432-ty-chi-sau-1-nam-201906101106243.chn





CONTENT

- I. The floating solar power plant
- II. Now Food delivery App
- III.Grab Transport App (Nguyen Hoang Hai)





OVERVIEW

+) Market in VN:

- Technology transport value : 500M\$ in 2018, 2,5B\$ in 2025
- Some big company: Go-Jek, Bee, Grab, Uber, ...

+) Grab

- Found: June/2012/Singapore => Now/9 countries, 240 cities
- 73% Market in VN from 2018
- 175,000 VN Grab Biker in 2019
- 800000 booking/ day/VN (9/2019)
- Bike/ Car/ Food delivery top 1 VN













DURATIONS

Grab launched 5 main services:

- Grab Bike
- Grab Taxi/Grab Car
- Grab Express
- Grab Food
- Grab Pay

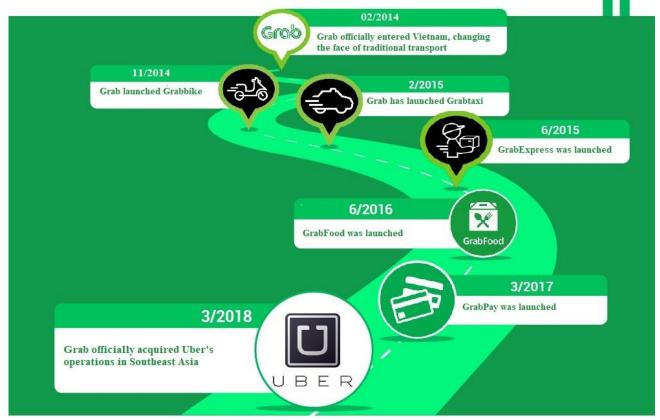
Don't want to fight anymore, buy the biggest competition in 2018, Uber

→ Get >70% of technology transport market

WHAT HAVE GRAB DO AFTER 5 YEARS IN VIETNAM?

Grab changes the face of transportation in VietNam by using technology.

* Data was provided by Grab up to December, 2018









Costs

YEAR	REVENUE (VND)	LOSS (VND)
2014	1,5B	-51,7B
2015	33,7B	-441,8B
2016	193B	-444,7B
2017	758B	-788B

(* 1M \$ = 22B VND)

- Grab Co., Ltd., operator of Grab Vietnam, had accumulated losses of more than VND1.7 trillion (\$73 million) by the end of 2017.
- By the end of 2017, the company's short-term debt reached over VND1.5 trillion (\$64.3 million).
- Until 2/2018, Grab pays \$100M in Vietnam, and they promise to invest \$500M for next 5 years.
- → Why did they lose so much? If lose nearly 80% investment, why they are continuing to invest in Vietnam?
- → Burning money to get the customer and percent of market is trend nowadays







Costs

- In 2017, the rapid expansion => the company's management costs rise sharply VND200 billion (\$8.58 million)
- In 2017 alone, spent VND600 billion (\$25.7 million) on selling costs (4x than 2016) includes:
- A lot of promotions, (e.g: VND5000 (\$0,21) for trip < 8km, decease 50%, decease 100% for the first trip, ...), money for invite new customers,...
- Give a lot of price for drive (give 10\$ for bike drives earns 25\$/days, ...),
- Large amount of drivers and costumers, rapidly increase...
- → Making mind-set for customers about Grab: Cheap, Safe, Correct
 - Price → Free marketing (Word of Mouth)
- → First Come and Coverage the Market (73% Market)



RESULTS



After 4 years in Vietnam, Grab has built a centralized human resources team includes:

450

99,9%

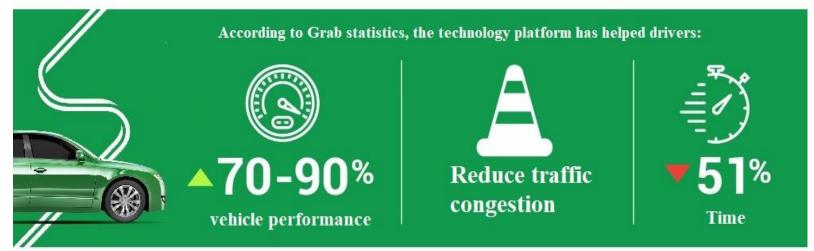
 $|\star|$

135.450

Staff

Vietnamese Employees

Employees & Partners



 $1.140.000.000^{\,km}$

1,14B Km is the road Vietnamese traveled in 4 years with Grab







RESULTS

+) Past

In 12/2018, with 10 Vietnamese, 2 people using Grab. Grab have plan to increase 80% in 2020

+) Now:

- Grab currently handling 300,000 food deliveries per day through Grab Food, increase 400% with first half of 2019
- Grab drivers have generated close to \$1 billion in revenue over the years.
- Some part in Grab make revenue.

+) Plan in future:

- Continuing biggest amount in market in Bike/Car/Food Delivery in VN
- Moca Wallet (Grab Pay) will become the most popular wallet in Vietnam with almost service (pay air ticket, booking room, buy movie ticket,...)
- Making non-paper money will become popular in Vietnam
- Making an big ecosystem for small business, company, user, ...











Reference

https://techcrunch.com/2019/08/28/grab-promises-to-invest-500-million-into-vietnam/

https://e.theleader.vn/grab-suffers-huge-losses-in-vietnam-1537921210547.htm

https://www.grab.com/sg/press/business/grab-merges-with-uber-in-southeast-asia/



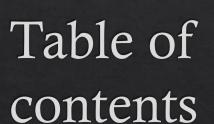




Industry sectors where project management is applied in VN

Team 5:

Hoang Nguyen Khanh - 20162132 Nguyen Huy Hoang - 20161678 Tran Thanh Hieu - 20176643 Nguyen Thi Huyen - 20176646 Nham Duy Khuong - 20162216 Vu Huy Hoang - 20176645





1. Logistics Project Management



2.Pharmaceutical Project Management



3. Project management in construction



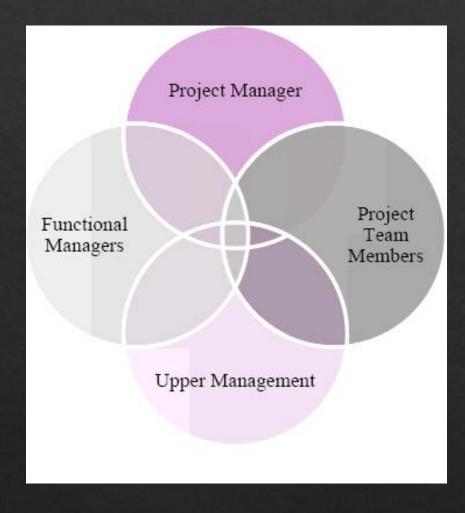
Nowadays there are so many group or company in Vietnam such as: Shopee, Tiki, Lazada, Vietnam Airlines,... need logistics project management because they have a lot of things to supply to the customer.

Important characteristics

Analyze data and propose solutions, orientation to improve logistics performance

Assist in the planning and implementation of projects in Cross-function to ensure the projects are going to right direction within targeted timeline;

Draw up the project plans, dependencies, and communicate across the involved parties to align everyone across the scopes and timeline Ensure that the project status, issues or changes made are communicated to both the internal and external stakeholders and documented appropriately



2. Pharmaceutical Project Management

- ♦ In the pharma industry, with added uncertainties from the process of scientific research, project management becomes more challenging. Project management in the pharmaceutical industry involves:
- Scope management
- Project planning, execution, and monitoring
- ♦ Timeline and budget planning and management
- Stakeholder management
- ♦ Team management



V. APPLICATION OF BSC IN VIETNAM





Top names in Vietnam pharma industry

♦ Traphaco JSC

♦ DHG Pharma

♦ Domesco JSC

- * While project managers are focused on making the project successful, they also need to be aware of the organization's strategic goals to understand where their projects fit into the company's portfolio.
- Project managers need to work closely with other project managers in the business to understand the interdependencies within the project, understand resource conflicts, and take action accordingly.
- ♦ Project manager needs to monitor and manage the impact of the changes on the risks. While it is one of the major responsibilities of a project manager to minimize the changes, especially in the project scope, a project manager must embrace and take advantage of changes in other steps in order to make the project successful.
- * Project managers play a major role in facilitating several lines of communication in managing projects successfully. Continuously educating the team as well as the functional managers can become a daunting task for the project manager.



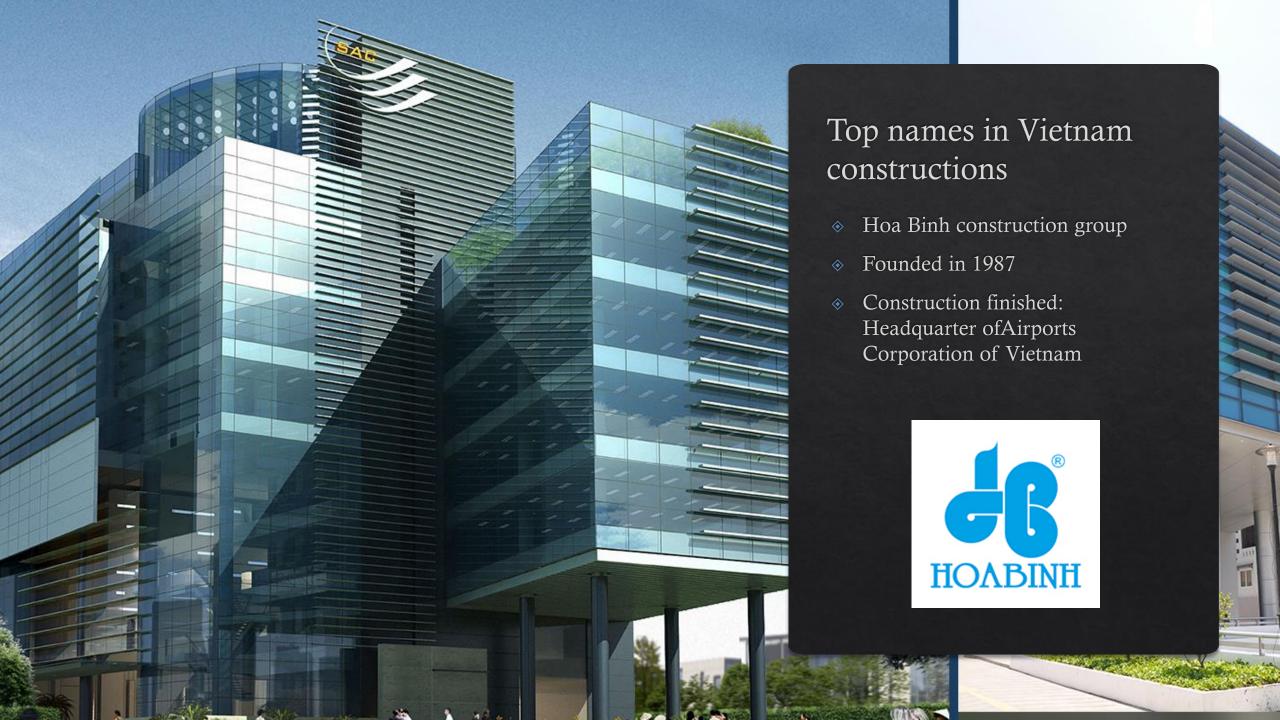


- Construction project management could be defined as the direction, regulation, and supervision of a project from early development to completion.
- ♦ Goal: a viable project both in terms of functionality and budget.
- ♦ Types: commercial, residential, industrial and heavy civil.

The role of a construction project manager

- Put together the budget and negotiate cost estimates
- Arrange the work timetables
- Choose the most efficient construction method and strategies
- Stay in touch with the clients for work or budget-related issues
- Discuss technical and contract details with workers and other professional parties
- Keep an eye on the personnel in construction onsite
- Cooperate with building and construction specialists





Top names in Vietnam constructions

- ♦ VIETNAM
 CONSTRUCTION AND
 IMPORT EXPORT JSC
 (Vinaconex)
- ♦ Founded in 1988
- Construction finished: The
 Noi Bai Laokai highway





Overview: Project Management in Vietnam

Lecture: Modern Project Management in ICT

Prof. Dr. Harald Wehnes





Agenda

- 1. Large-size historical projects in Hanoi (result, duration, costs)
- 2. Large-size actual projects in Hanoi (result, duration, costs)
- 3. Large-size historical projects in VN (result, duration, costs)
- 4. Large-size actual projects in VN (result, duration, costs)
- 5. Industry sectors where project management is applied in VN
- 6. VN portals with job offers for project managers
- 7. VN universities that offer project management (degree) courses for students
- 8. Books about project management in Vietnamese
- 9. Skills of project managers (analyze some pm job offers)
- 10.PM organizations and groups in VN
- 11.Tools for project work
- 12. Tools for virtual communication







Team #6

- Nguyễn Mạnh Kiên
- Nguyễn Trung Kiên
- Tạ Thị Thanh Lâm 20162333
- Vũ Tùng Lâm 20176648
- Phạm Văn Lân
- Chu Việt Long 20176650





What is project manager?









- A project manager is a professional in the field of project management. Essentially, the
 project manager is accountable for the <u>success or failure of a project</u>
- Project managers have the responsibility of the planning procurement and execution of a project, in any undertaking that has a defined scope, defined start and a defined finish; regardless of industry









Types of PM:

- Architectural project manager
- Construction project manager
- Engineering project manager
- Insurance claim project manager
- IT project manager



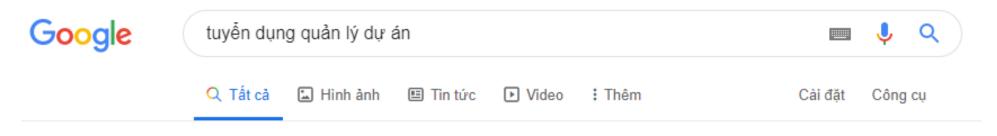




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Find job on internet:

- ✓ Nowadays, development of internet in Vietnam makes finding job online be a trend.
- ✓ More than 44 millions result in 0.73s with keyword "tuyển dụng quản lý dự án"



Khoảng 44.600.000 kết quả (0,73 giây)





Some famous websites for finding jobs in Vietnam









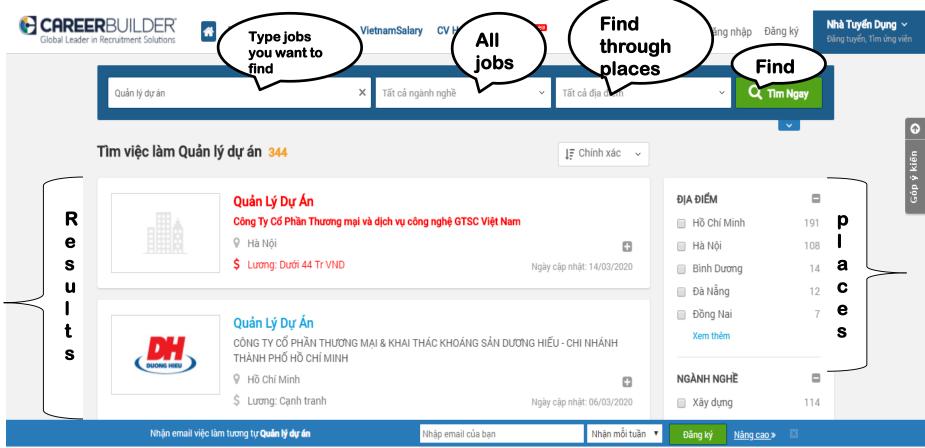






104

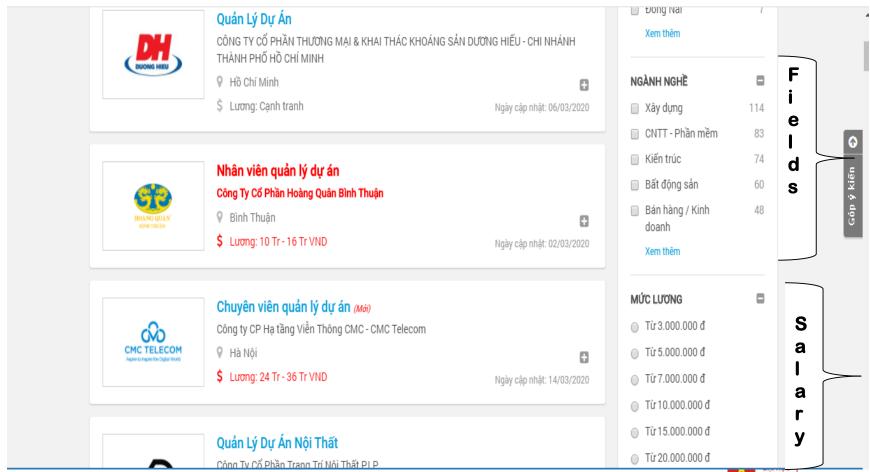
https://careerbuilder.vn/viec-lam/Qu%E1%BA%A3n-l%C3%BD-d%E1%BB%B1-%C3%A1n-k-vi.html





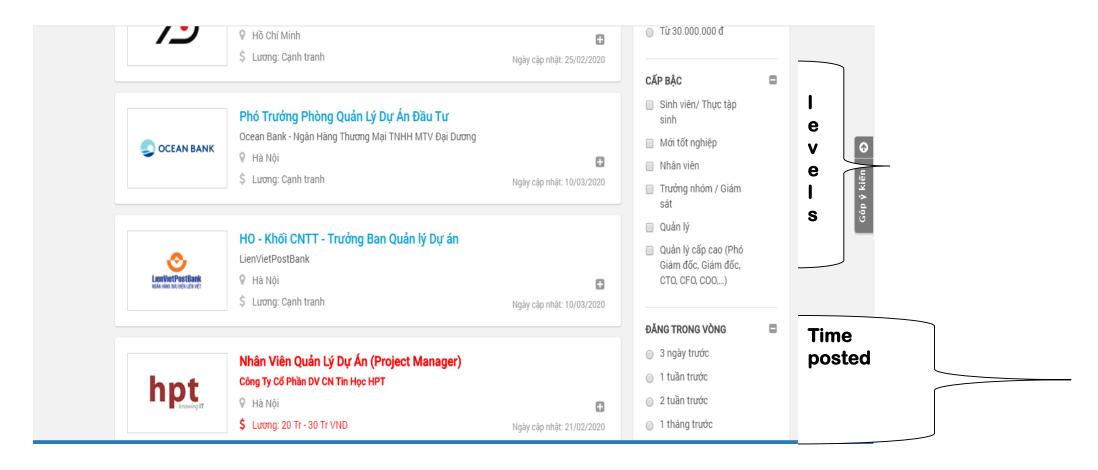


https://careerbuilder.vn/viec-lam/Qu%E1%BA%A3n-l%C3%BD-d%E1%BB%B1-%C3%A1n-k-vi.html





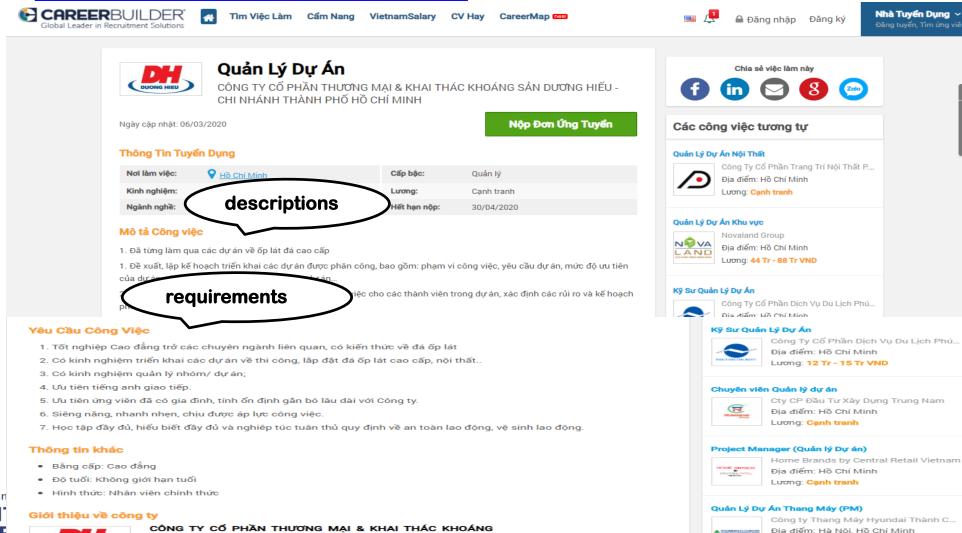
https://careerbuilder.vn/viec-lam/Qu%E1%BA%A3n-l%C3%BD-d%E1%BB%B1-%C3%A1n-k-vi.html







https://careerbuilder.vn/viec-lam/Qu%E1%BA%A3n-l%C3%BDd%E1%BB%B1-%C3%A1n-k-vi.html



Julius-Maxin UNIVERSI

CÔNG TY CỔ PHẦN THƯƠNG MẠI & KHAI THÁC KHOÁNG

BÁCH KHOA

vietnamworks



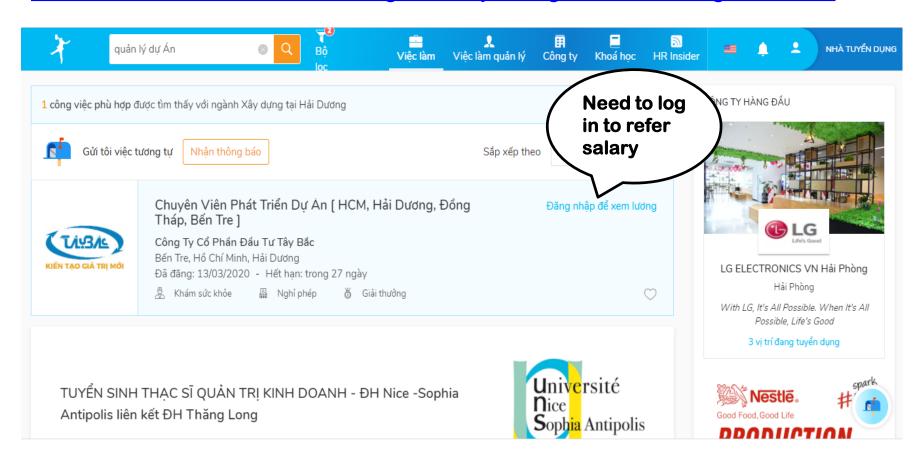






vietnamworks

https://www.vietnamworks.com/qu%E1%BA%A3n-I%C3%BD-d%E1%BB%B1-%C3%81n+nganh-xay-dung-tai-hai-duong-i7v27-vn

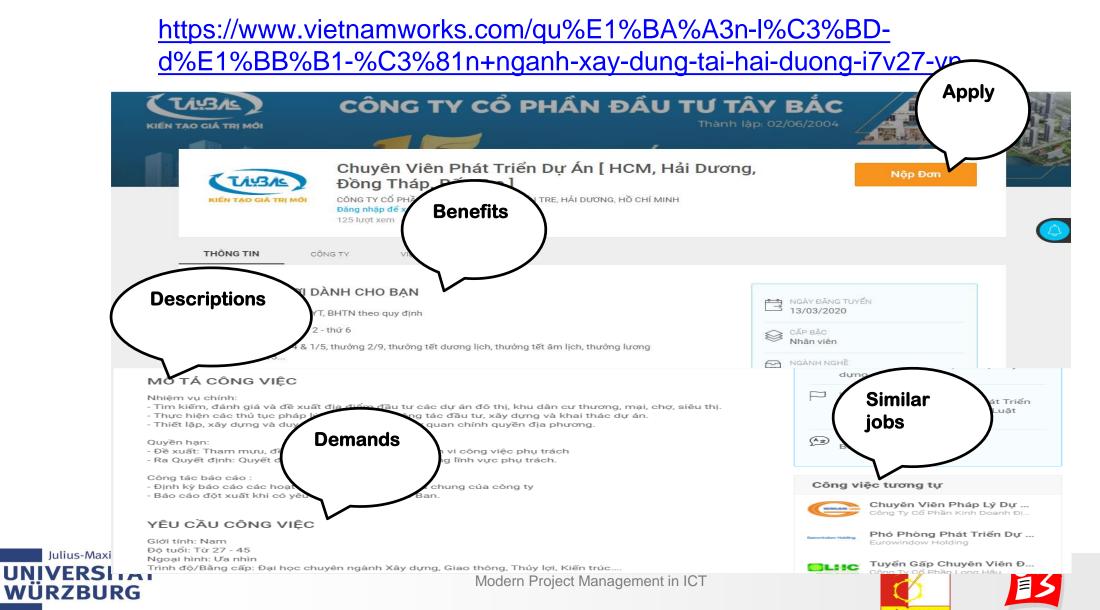






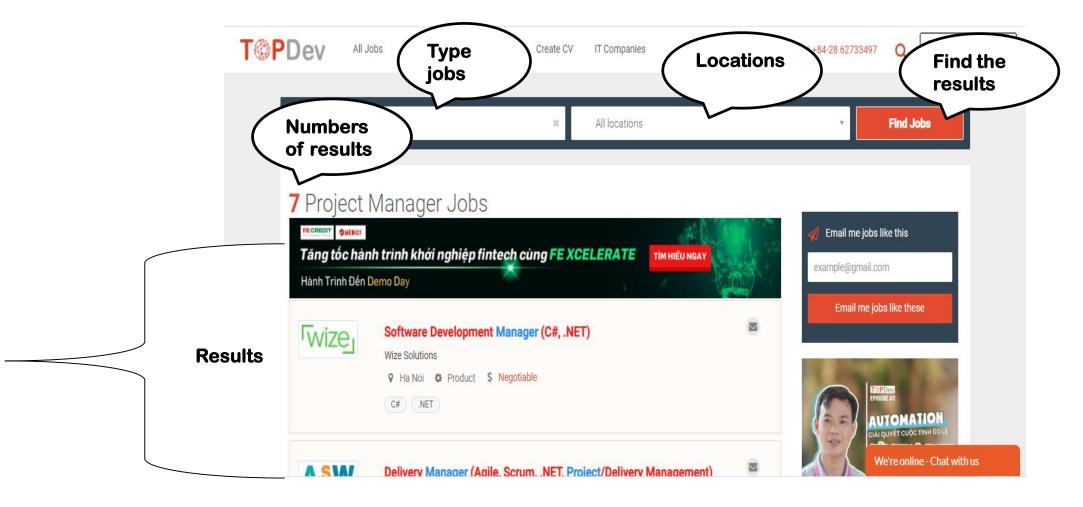


vietnamworks



TopDEV

https://topdev.vn/it-jobs?q=Project+Manager&cid=



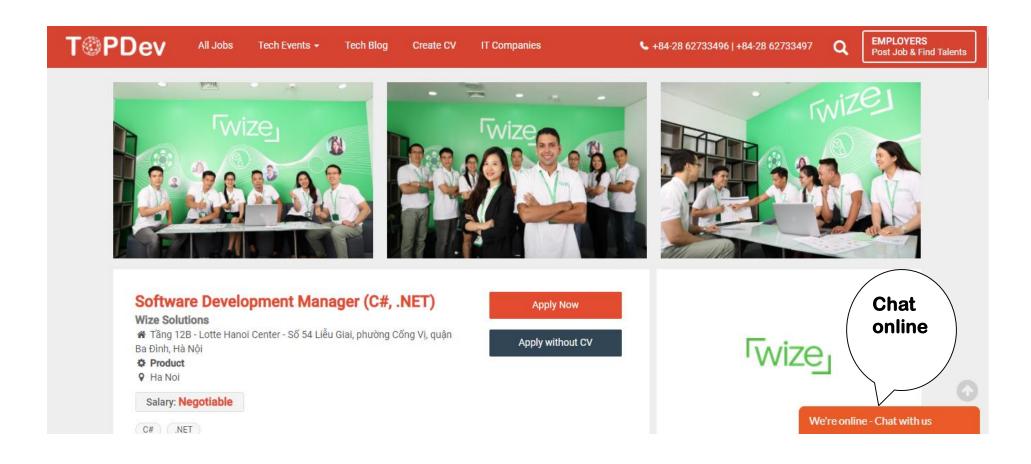






TopDEV

https://topdev.vn/it-jobs?q=Project+Manager&cid=









TopDEV

https://topdev.vn/it-jobs?q=Project+Manager&cid=

Technologies We're Using



What You're In Charge?

There is a place for every kind of brilliant. It's here at Wize.

What We're Searching?

Competences

- A minimum of 3 years' experience of management experience in Software Development.
- A minimum of 5 years as a Full Stack software developer working with C#, .Net
- A minimum of 2 years as a Effectively worked with all levels of management across the organization

Best About This Position

- \$ Competitive salary & performance bonus
- Opportunities to work with the world's leading IT companies
- Summer trip, year-end party, team building activities
- A collaborative and dynamic working environment
- Y Flexible working schedule

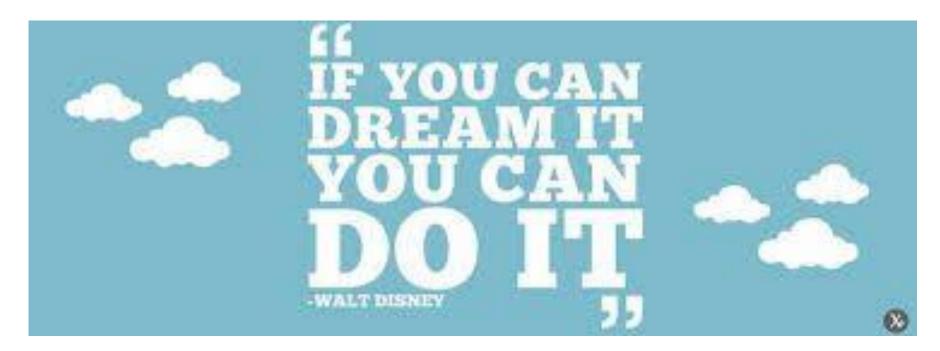






Summary

The above examples are our suggestions for every one about portals with job offers for project manage as long as other fields of jobs. Hope you to have interesting experience!









Overview: Project Management in Vietnam

Lecture: Modern Project Management in ICT

Prof. Dr. Harald Wehnes





VN universities that offer project management (degree) courses for students

Team 7

- Wickramasinghe Pramod Manuja 20154480
- Huynh Duc Minh 20176651
- Dao Duc Nguyen 20162982
- Dang Tuan Long 20176649
- Nguyen Tien Nam 20166489
- Ha Thi Thanh Nhan 20176653







Part 1 Introduction







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How we found these information?

- Asked the help of google
- Contact some people who has experience on project management
- Searched on university websites





Who can study?

- Graduated high school students
- University students
- Degree holders
- Employees







Part 2

PM courses outside of university VN







Banking academy

- 1. Main major: Economy Investment management
- 2. Time: 4 years for Bachelor degree
- 3. Course unique feature:
- The management course is base on PMP Project management professional certification.
- Focus in investment project.
- Have chance to intern in foreign company and participated in real project.
- 4. Career path: Strategy management, Economic project management, Resource management. Working in banks, private companies, even foreign organizations.









University of Agriculture and Forestry, Hue University

- 1. Main major: Agriculture, Society and Environment
- 2. Time: 4 years for Bachelor degree
- 3. Course unique feature:
- Provide in depth knowledge about main major and also management skill
- Lecturers have high educational level from foreign countries, some even have high position in world wide organization.
- 4. Career path: Manager in project about economic and society, environment, agriculture,.. have chance to work for private company or government.









Ho Chi Minh University of Technology

- 1. Main major: Construction
- 2. Time: 4.5 years for Engineer degree
- 3. Course unique feature:
- The course provide knowledge about main major, management and also knowledge and skill about science research if the student want to be a lecturer in this field.
- Have the chance to experience, participate in major related project from very soon.
- Have chance to work as a manager in construction major right after graduation.
- 4. Career path: Become expert, manager in construction project, investment project, human resource manager.







General purpose of Project management courses

- I. Provide knowledge:
 - Directly solve problems related to their main/sub majors.
 - Have knowledge about organizing and controlling a typical project.
 - Have enough knowledge in general major like Human resource management or Economic management.







General purpose of Project management courses

II. Training skill:

- Analyze data and information
- Skill in develop project plan, arrange project team members
- Time, quality, monitoring, controlling skill
- Skill in using various tool, especially digital tools to support the project
- Soft skill
- Language skill







General purpose of Project management courses

- III. Working attitude, responsibility
 - Self study
 - Morality in manage decision
 - Positive attitude







Part 3

PM courses outside of university VN

Modern Project Management in ICT







PM courses outside of university

1. iPMac:



- a. Course overview: Project Management Process, Analysis of activities, results of each step in project management.
- b. Course's feature:
- Determine objectives and benefits for stakeholders.
- Determine M&E- Measures & Evaluation.
- Determine factors affecting the success of project, predict risks that causes failure.
- Make team structure of the project.
- c. Time: 6 days







PM courses outside of university

2. Atoha



- a. Overview: ensure project progress, budget and quality in allowed resources, get PMP certificate.
- b. Features:
- Understand the project management framework according to international standards.
- Project management according to 5 groups: Initiating, Planning, Executing, Monitoring, Controlling.
- Determine factors affecting the success of project, predict risks that causes failure.
- Practice real project management.

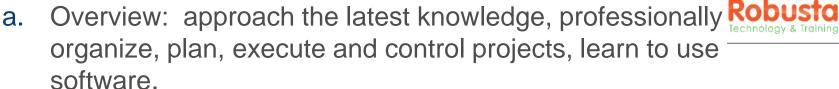






PM courses outside of university

3. Robusta





- Introduce the basic concepts and processes in project management.
- Time management.
- Quality management.
- Human resource management.
- Communication management.
- Risk management.







Overview: Books about project management in Vietnamese

Lecture: Modern Project Management in ICT

Prof. Dr. Harald Wehnes





Books about project management in Vietnamese

Team 8:

- Hoang The Nguyen 20176654
- Le Thuong Nguyen 20176655
- Pham Hong Phuc 20176656
- Nguyen Minh Phuong 6657
- Pham Van Quang 20163319
- Nguyen Ba Quang 20176660





Books about project management in Vietnamese

OVERVIEW

- ABOUT 500 BOOKS
- ABOUT 40 PM BOOKS FOR LEAN START-UP
- MANY BOOKS FOR RESEARCHES
- THOUNSAND OF BOOKS SOLD PER YEAR





1. Top 3 most popular books about PM in Vietnamese

The f1st book is Quản Trị Dự Án - Những Nguyên Tắc Căn Bản (Fundamentals of

project management)

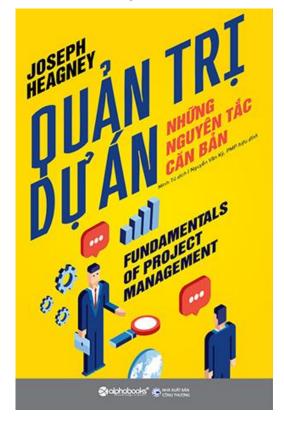
Author: Joseph Heagney

Translator: Minh Tu

Price: 129.000 VND (about 5.5\$)

▶ Type of PM style: Traditional PM

▶ Target audiences: Junior PM, Senior PM







1. Top 3 most popular books about PM in Vietnamese

► The 2nd book is Quản Lý Công Việc Hiệu Quả Theo Phương Pháp Của Agile (The

Age of Agile)

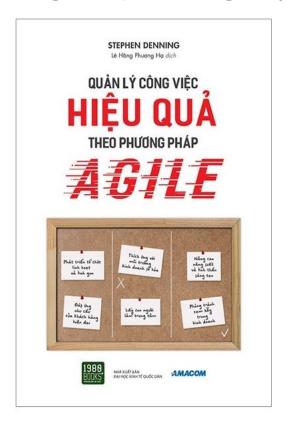
► Author: **Stephen Denning**

► Translator: **Nhat Huy**

Price: 115.000 VND (about 5\$)

▶ Type of PM style: Agile PM

▶ Target audiences: Junior PM, Senior PM

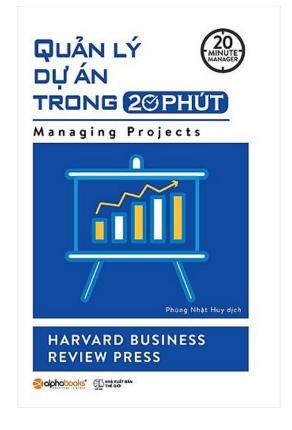






1. Top 3 most popular books about PM in Vietnamese

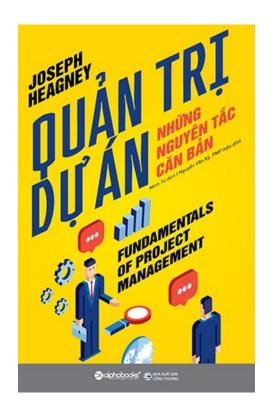
- The 3rd book is Quản Lý Dự Án Trong 20 Phút (Managing Projects (HBR 20-Minute Manager Series))
- Author: Harvard Business Review
- ► Translator: Phuong Ha
- Price: 79.000 VND (about 3.8\$)
- ► Type of PM style: **Traditional PM**
- ▶ Target audience: Junior PM







2. Book content



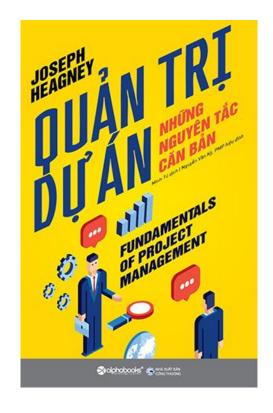








2.1 Fundamentals of project management



- Providing the basic definitions
- Developing a mission statement, vision, goals, and objectives
- Creating the work breakdown structure
- Producing a workable schedule
- Understanding earned value analysis
- Leading the project team
- Controlling and evaluating progress at every stage
- Managing change requests





2.2 The Age Of Agile

- ► Mastering the three laws of Agile Management (team, customer, network)
- ► Embracing the new mindset
- Overcoming constraints
- Employ meaningful metrics
- Making the entire organization Agile













2.3 20-Minute Manager

- Getting up to speed fast on the most essential PM skills
- ► Walking you quickly through the basics
- Drawing up a realistic schedule and project plan
- Monitoring key tasks and benchmarks
- Communicating with stakeholders
- Bringing the project to a close







3. Conclusion

- ► Reasonable price
- Comfort for new start-up, colleague student
- ► There is no book talking about **Hybrid Project Management**
- ► Fundamentals of project management: building detail through stage, apply still into project
- ► The Age of Agile: focus more on using time
- ➤ 20-Minute Manager: figuring idea fast







Overview: Skills of project managers

Lecture: Modern Project Management in ICT

Prof. Dr. Harald Wehnes





Skills of project managers

Team 9:

- Dong Bao Quoc 20176661
- Tran Thai Son 20176663
- Dinh Ngoc Son 20176662
- Nguyen Hoang Son 20167358
- Nguyễn Hong Son 20163540
- Pham Ngoc Son 20163564





Content

► Skills list

- 1. Leadership
- 2. Communication
- 3. Risk management
- 4. Planning and Analytical Skills
- 5. Subject matter experience

► Analyze some Project Managements Job in Vietnam

- Gameloft (Video Game Producer)
- 2. Bosch (Technical PM)
- 3. Hewlett Packard Enterprise (Partner Business Manager)

References









Do you have these essential PM SKILLS







Risk Management

Cost Management



Critical Thinking

Task Management

Quality Management

Sense of Humor

PROJECT MANAGER

Get organized. Do amazing things.









1. Leadership







2. Communication

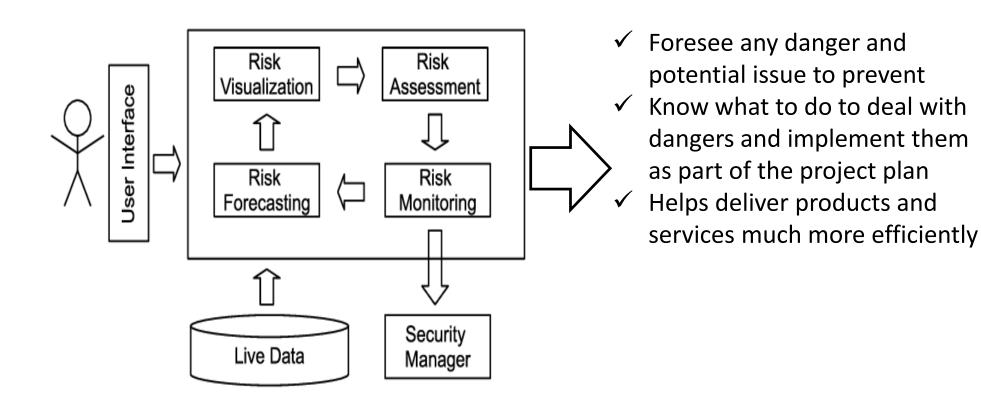
- Crucial for dealing with both the clients and the members
- The ability to listen, to be clear and to ensure you understood
- For clients:
 - Helps reinforce connections
 - Shows responsibility in conveying ideas and goals
 - Helps produce clear status reports and presentations
- For the team:
 - Helps the team members understand each other more
 - Makes goals and tasks much clearer and easier to understand
 - Saves time and effort to finish the project







3. Risk management

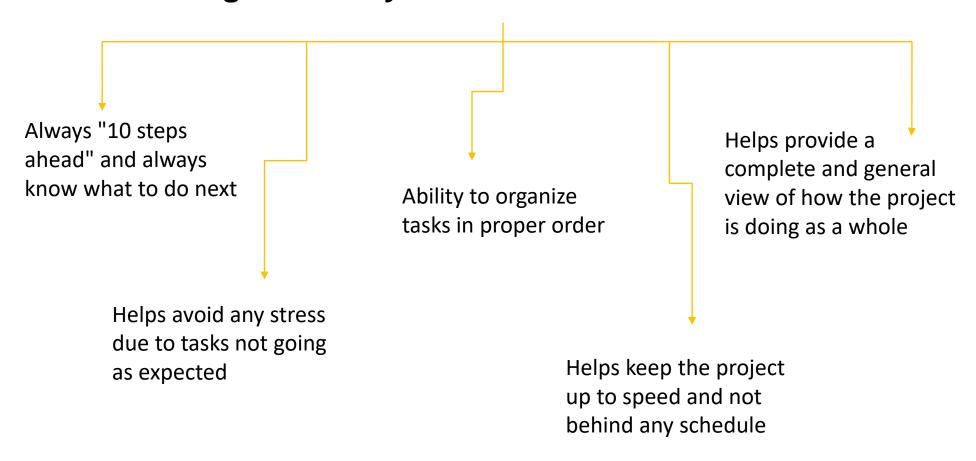








4. Planning and Analytical Skills









5. Subject matter experience

- ✓ Solid knowledge about how, when, why things work
- ✓ Helps quickly estimates the time and cost of a project
- ✓ Helps come up workarounds when things go wrong
- ✓ Helps determine what stage the project is at and when it will be complete







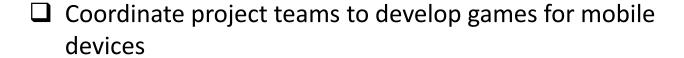


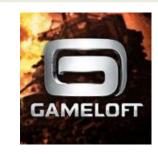


Analyze

Analyze some PM jobs in Vietnam

1. Gameloft (Video Game Producer)





- ☐ Overall responsibilities includes (but not limited to):
 - Planning, supervising development cycle
 - Develop project plan
 - Manage risks and conflicts

Qualifications:

- ✓ Analytical and Planning Skills
- √ Good leadership
- ✓ Communication skills
- ✓ Good gaming background with a variety of games on different platforms







Analyze some PM jobs in Vietnam

2. Boash (Technical PM)





- ☐ Overall responsibilities includes (but not limited to):
 - > Plan & coordinate system FMEA, function safety analysis
 - > Plan, monitor & control system test coverage
 - Project Report status to Customer, PM, management

■ Qualifications:

- ✓ Good knowledge in electronics, software, Hardware & Mechatronics, automotive background is preferred
- ✓ Self-discipline, self-motivation and strong team work spirit
- ✓ Good communication skills







Analyze some PM jobs in Vietnam

3. Hewlett Packard Enterprise (Partner Business Manager)

- □ Serves as a trusted adviser to the Partner, develops a mutually beneficial relationship in alignment with HPE business priorities
- Hewlett Packard
 Enterprise
- ☐ Overall responsibilities includes (but not limited to):
 - Provides resources and guidance to the Partner
 - > Drives end-to end HPE revenue, profitability, and pipeline
 - ➤ Develops knowledge of partner priorities, industry trends, IT landscape,...

Qualifications

- ✓ Experience developing positive relationships and solving customer problems
- ✓ Typically 2-5+ years of selling experience









Analyze some PM jobs in Vinstitute of Computer Science Chair of Communication Networks Prof. Dr.-Ing. P. Tran-Gia

References



References

Sources:

- https://thedigitalprojectmanager.com/project-management-skills/
- https://www.fool.com/the-blueprint/project-management-skills/

List of evaluated jobs

Gameloft

https://www.glassdoor.com/job-listing/video-game-producer-project-manager-gameloft-JV_IC2757069_KO0,35_KE36,44.htm?jl=3504434952&ctt=1584288176495

Bosch

https://www.glassdoor.com/job-listing/technical-project-manager-bosch-group-JV_IC2702460_KO0,25_KE26,37.htm?jl=3432555335&ctt=1584288180829

Amazon

https://www.glassdoor.com/job-listing/materials-manager-amazon-JV_IC2757069_KO0,17_KE18,24.htm?jl=3397574532&ctt=1584288182773&dclid=CK_BjrPtnOgCFdQqKgodELoBNQ



Siemens:

https://www.glassdoor.com/Job/vietnam-project-manager-jobs-

SRCH_IL.0,7_IN251_KO8,23_IP2.htm

Manulife:

https://www.glassdoor.com/Job/vietnam-project-manager-jobs-

SRCH_IL.0,7_IN251_KO8,23_IP2.htm

Hewlett Packard Enterprise:

https://www.glassdoor.com/job-listing/partner-business-manager-hewlett-packard-enterprise-

JV IC2748023 KO0,24 KE25,51.htm?jl=3523869650&ctt=1584287617189
PUMA:

https://www.glassdoor.com/Job/vietnam-project-manager-jobs-

SRCH_IL.0,7_IN251_KO8,23_IP2.htm

Apple:

https://www.glassdoor.com/Job/vietnam-project-manager-jobs-SRCH_IL.0,7_IN251_KO8,23_IP2.htm

^{*} All jobs were found and analyzed on www.glassdoor.com

PROJECT MANAGEMENT ORGANIZATION VIETNAM

TEAM 10

LE VAN SY – 20176664

HOANG MINH TAM – 20176665

NGO DUC THANG – 20163837

PHAM THI THANH – 20176666

NGUYEN DUC THANH – 20163719

NGUYEN DUC THANH – 20176667

PROJECT MANAGEMENT ORGANIZATION IN VIETNAM

Definition

Why are PM organizations created?

How PM organizations work in Vietnam?

Examples







DEFINITION

What is project management (PM)?

> This is the practice of initiating, planning, executing, controlling, and closing the work of a team to achieve specific goals and meet specific success criteria at the specified time







WHY ARE PM ORGANIZATIONS ARE CREATED?

Purpose

• The basic objective of PM is to complete the work that complies with clients' demands with highest quality, and also sticked to the time-constraint

Necessity

- Enhances normal project management techniques through a focus on outcomes
- Measuring the degree to which that is happening to keep a project on track
- Reduce the risk of a completed project being a failure
- Ensure the alignment between project outcomes and business strategies



WHY ARE PM ORGANIZATIONS ARE CREATED?



- REALIZING THE NEEDS OF PM, ORGANIZATIONS ARE CREATED:
- 1. RELATION WITH EMPLOYEES
- 2. RELATION WITH CLIENTS AND CUSTOMERS

HOW PM ORGANIZATIONS WORK IN VIETNAM?

CURRENTLY, PM ORGANIZATIONS IN VIETNAM ARE ESTABLISHED IN THE FOLLOWING FORMS:

- PROJECT MANAGEMENT DEPARTMENT: UNDER GOVERNMENT'S ADMINISTRATION, WORKING WITH GOVERNMENT'S PROJECTS ONLY.
- PROJECT MANAGEMENT COMPANIES: START-UP COMPANIES.





HOW PM ORGANIZATIONS WORK IN VIETNAM?



• IN COMMON, THE MAIN ROLE OF A PM ORGANIZATION IS TO PRODUCE A COMPLETE PROJECT WHICH COMPLIES WITH THE CLIENT'S OBJECTIVES.

THE MAIN CONSTRAINTS OF A PM ORGANIZATION IN A PROJECT ARE USUALLY **TIME**, **BUDGET & QUALITY**.

HOW PM ORGANIZATIONS WORK IN VIETNAM?

Process of project management

Initiating:

- Scope of the project (project direction)
- Schedule (milestones, important dates, deadlines)
 - Budget for the project
- Work with all the stakeholders of the project

Planning:

- Create the task list/ work breakdown structure
- Estimate the time, cost & resources for the activities
 - Risk planning

Monitoring:

- Measure the ongoing project activities
 - Assess individual performances
- Track changes and varations.

Controlling:

- Correction of errors
- Find ways to optimize performance
- Ensure changes and variations in control.

SEVERAL PM ORGANIZATIONS IN VIETNAM

CATEGORIZED BY PM TYPES

- Construction PM
 - IT PM
 - ENGINEERING PM
 - Multi-type PM

CONSTRUCTION PM

- * HBP PROJECT MANAGEMENT COMPANY HTTPS://WWW.HBPASIA.COM/
- Address: Level 6, dinh le building, 01 dinh le street, ward 12, district 4, ho chi minh city, viet nam
- CONSTRUCTION CONSULTING COMPANY
- WITH UNEQUALED IN-COUNTRY EXPERIENCE IN THE MANAGEMENT AND DESIGN OF INTERNATIONAL PROJECTS







IT PM

- **❖ STAR TRANSLATION AND SOFTWARE** − <u>STAR</u>VIETNAM.COM.VN
- ADDRESS: 228 PHO CO DIEU STREET, WARD 6, DISTRICT 11, HO CHI MINH CITY, VIETNAM
- TECHNICAL COMMUNICATION, A KEY SUPPLIER OF MULTI-LANGUAGE, TECHNICAL COMMUNICATION TO INTERNATIONAL CORPORATIONS
- 47 OFFICES, IN 31 COUNTRIES, ON 5 CONTINENTS





The meeting between Hoa Sen University and Star Group in 2015

ENGINEERING PM

- **❖ VIET NAM RAILWAY PROJECT MANAGEMENT**DEPARTMENT
- GOVERNMENT ORGANIZATION
- MANAGEMENT OF TRANSPORT PROJECTS, ESPECIALLY RAILWAY WORKS
- SOME ON-GOING PROJECTS:
 - CAT LINH HA DONG URBAN RAILWAY
 - YEN VIEN PHA LAI HA LONG CAI LAN RAILWAY



MULTI-TYPE PM

- ❖INTERNATIONAL PROJECT MANAGEMENT ASSOCIATION VIETNAM (IPMV) - <u>IPMA.WORLD</u>
- LOCATION: JASPAS, 33 DONG KHOI STREET, DISTRICT 1, HCMC
- FOCUS ON THE BENEFIT OF GOVERNMENT, THE VIETNAMESE ECONOMY AND SOCIETY



Tools for project work

Lecture:

Prof. Dr. Harald Wehnes

Group:

Tran Cong Thanh

Trinh Tien Thanh

Nguyen Trung Thong

JAYASINGHE LIYANAARACHCHIGE DINALI THUSHANGA

Le Trong Tri

Le Thanh Trung

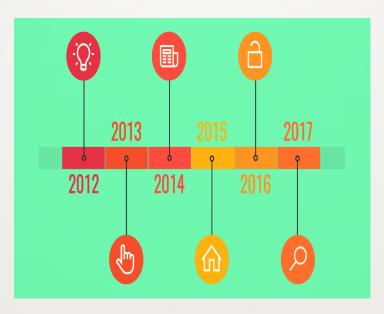
Trinh Tuan Tu

Content

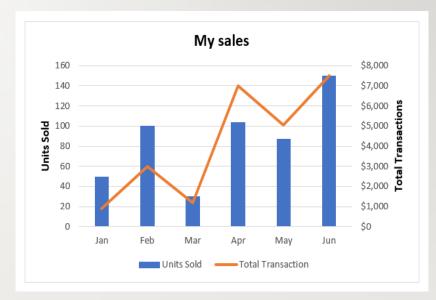
Tools for communicating



• Tools for create time line



Tools for create chart, diagram





Advantage

- Skype allows project managers:
 - Immediately connect with their team, colleagues and clients.
 - Share desktop screens and access particular desktop applications
- Supports four types of conference calls:
 - Web conferencing.
 - Video and voice conferences.
 - Conference with telephone connections.
 - Conferences with instant messaging.





Disadvantage

Network Connection

- Skype is a network-intensive program, so it's need high-speed network connection.
- HD video calling and group videos require the most bandwidth.

Security

 Skype is a target for hackers and attackers looking for ways to steal personal information such as passwords.





- Advantage of Facebook messenger:
 - Connect with team members from anywhere.
 - Facebook Messenger allows users to send files and links with ease.
 - Allows users to speak with one another.
- Disadvantage:
 - It's difficult to completely protect the privacy.
 - Need high-speed connectiong for calling





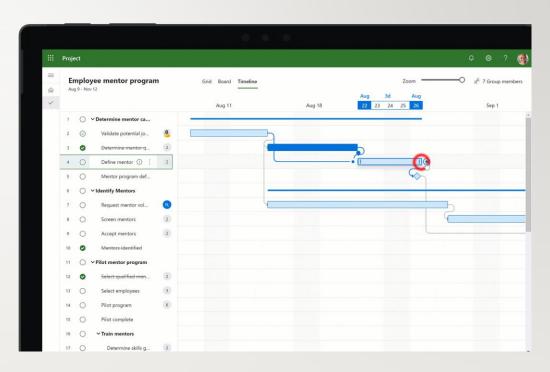
Creating Time-line

- Microsoft Project has been created to help project managers in:
 - Planning development.
 - Distributing resources.
 - Tracking progress and analyzing work volumes.
- It operates three blocks: Tasks, Resources and Calendar via connections among them.
- The software is essentially a database with quite simple automation possibilities.



Creating Time-line

- Advantages of Microsoft Project:
 - Efficient organization of work using MS Project scheduling
 - Complete and convenient tracking of all changes and project developments
 - Highly customizable schedules to comply with specific projects
 - Various possibilities for representation of projects, adding ideas, filtering data
 - Prediction and prevention of risks
 - Summary reports and efficient management of records





Creating chart

- Microsoft Visio is a vector graphics application created for Windows OS.
- It is a powerful tool for presenting complex information in the form of diagrams, shapes and flowcharts.
- Even if you are not gifted with design or technical skills, Visio will help you translate your thought processes into the best visuals.



Creating chart

- Advantage of MS Visio:
 - Quickly sketch your concept by using a set of diagrams to simplify and enhance the visualization of abstract processes.
 - a variety of ready-made templates and shapes.
 - Import data from MS Excel to produce clean and clear graphics for your public presentations and reports.
- Disadvantage of MS Visio:
 - Only works on Windows operating system.
 - Prohibitively expensive for new project start-ups, 5\$ for the cheapest package and 15\$ for premium package.



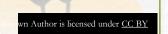


- Nguyễn Hải Tùng 20176673
- •Phan Ngọc Tường 20164583
- •Trịnh Lê Gia Tuyên 20164437
- Nguyễn Quang Vinh 20164689
- •Nguyễn Thế Vinh 20167445
- •Trần Quang Vinh 20176674
- •Vũ Hải Yến 20176675

Content

- Zalo
- •SKYPE
- MS TEAMS





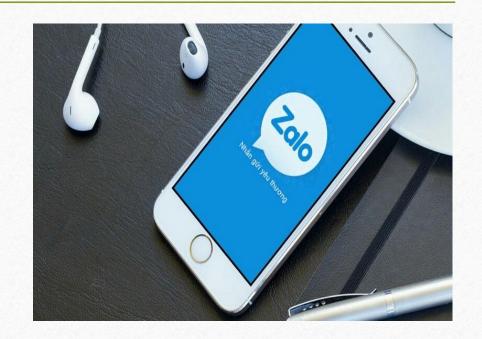
Feature and User



• Zalo Zalo

Feature:

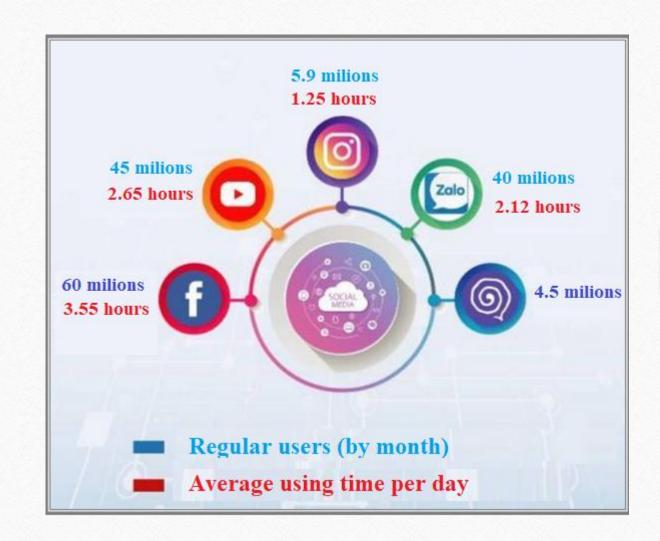
- Send Voice Message
- Group Chat, allows sending full HD images.
- Looking for strangers around your area
- Posting Photos And Writing Status
- Video calling and livestreams Zalo



ZALO

User:

- Best for :Zalo is used a lot for work and contact with relatives and friends.
- Number of users: Zalo has nearly 47 million users with a use time of 2.12 hours / day in Vietnam



SKYPE

Feature:

- Use multiple Skype accounts at the same time

(Skype facilitates users to log in to multiple accounts at the same time)

- Edit or delete the sent message
- Record calls

(MP3 Skype Recorder is capable of recording multiple calls at the same time, and each call is saved as a different file.)

- Share screen, send File





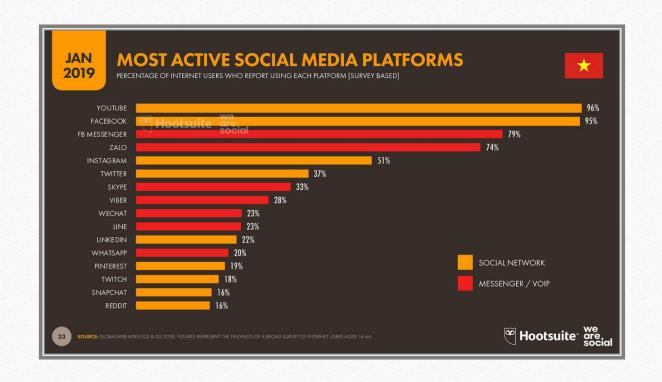




SKYPE

User:

- Best for: Skype is used for work, companies
- Skype has about 4 million users but is primarily for office workers and businesses aged 30-39.(in Viet Nam)
- Accounting for 37% of the proportion of users interacting with social networks in Vietnam 2019



• MS TEAMS



Feature

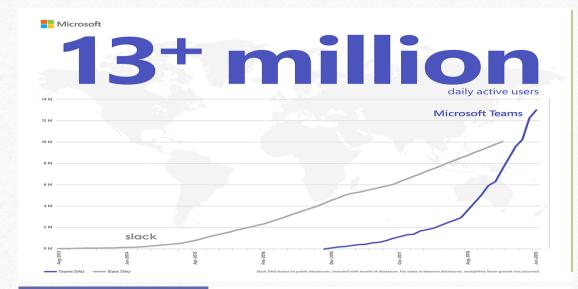
- Integrations with other Microsoft tools
- Chat and messaging
- · Audio calling , video calling
- Meeting scheduling (links to Outlook)
- Work channels.(Teams are made up of work channels, each working channel contains a job exchange table among team members)
- Store documents on SharePoint



MS TEAMS

User:

- Best For: Microsoft Teams works well for companies and startups that primarily use Microsoft products and need one central messaging app.
- Number of users: According to statistics, 6/2019 MS teams more than 13 million people now use Teams on a daily basis—and more than 19 million people use it weekly. With availability in 53 languages across 181 markets.







Almost 70% of Skype for Business enterprise customers are using Team.



200k
200k organizations



60% of Teams users



181
Teams users span 18

3m
In the past year, 3 millio teams were created





39
Teams is available